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Via ECFS
Marlene H. Dortch, Secretary
Federal Communications Commission
445 12th Street, S.W.
Washington, D.C. 20554

**Re: In the Matter of Petition of USTelecom for Forbearance Pursuant to
47 U.S.C. Section 160(c); WC Docket No. 18-141; Category 1**

Dear FCC,

Ive used a competitive provider over the last 20 years, when I had the choice in both residential and professional settings. Why? Ive experienced excellent customer service with a competitive provider, which at times is crucial to have, if like me, you managed a professional setting that relied on having reliable access to telecom and internet services (like financial institutions) or if you work from home, like I currently do. I get better customer service, but, because competitive companies are limited to where they can provide specific services (like using a big competitors outside lines) I have slow upload and download speeds at home while I work. I lose time with this scenario and if I had access to fiber or DSL I could effectively work and support my household. A competitive market place creates the need for businesses to provide better products and services. We all use these services and we all know how they suck - why perpetuate a non-competitive market place where everyone loses productivity?

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